

Jefferson Health FAQs

- **Why is Jefferson Health potentially leaving your network?**

We are working to reach an agreement that keeps Jefferson Health in our network while protecting members from higher health care costs. However, Jefferson Health is asking for rates that would significantly increase the cost of care for our members. If an agreement is not reached before December 31, 2026, Jefferson Health providers and its facilities will no longer be in our network beginning January 1, 2027. Negotiations are ongoing, and Jefferson Health remains in network through December 31, 2026. You can continue receiving in-network benefits for care you receive from Jefferson Health providers and facilities without interruption while negotiations continue.

- **Is there still a chance you will reach an agreement before the current contract ends on December 31, 2026?**

Yes. We continue to negotiate with Jefferson Health in good faith and remain focused on reaching a new agreement before the current agreement expires on December 31, 2026. We want Jefferson Health to remain in our network, and we have a strong track record of successfully reaching agreements with hospitals and health systems. Jefferson Health remains in network today and our agreement runs through December 31, 2026.

- **Can I keep my Jefferson Health primary care physician through December 31, 2026?**

Jefferson Health remains in-network through December 31, 2026, and you will continue receiving in-network benefit coverage with your Jefferson Health primary care physicians and other providers as you do today until that time. However, if we do not reach agreement, your Jefferson Health primary care physician will be considered out of network, and you will need to select a new primary care physician who is in-network. We will notify you in advance and provide information about your options and any actions you may need to take. If you have questions about whether your provider is affected, you can visit www.amerihealth.com/membersfirst.

- **If an agreement is not reached, when would Jefferson Health be considered out of network?**

If we do not reach a new agreement with Jefferson Health, the current agreement will expire on December 31, 2026, and Jefferson Health providers and facilities would become out of network on January 1, 2027. Until then, Jefferson Health remains in network, and you can continue receiving in-network benefits for care you receive from Jefferson Health providers and facilities as you do today.

- **If an agreement is not reached, which Jefferson Health facilities and providers would be affected?**

If a new agreement is not reached by December 31, 2026, all Jefferson Health facilities, along with Jefferson Health-employed physicians and other Jefferson Health professional providers, subsidiaries, affiliates, and divisions, would become out of network effective January 1, 2027. [Click here for a full list of providers](#). You can get updates on the status of Jefferson Health's agreement by visiting www.amerihealth.com/membersfirst.

- **What should I do if I am in an active course of treatment at a Jefferson Health facility or by a Jefferson Health provider?**

Nothing is changing through December 31, 2026. If an agreement with Jefferson Health is not reached by that time and you are actively undergoing a course of treatment, then you may be eligible to continue your treatment with your Jefferson Health provider at the in-network benefit level for a limited period of time in order to avoid delays or disruptions in treatment. This is known as Continuation of Care (Continuity of Care). Some illustrative examples of situations that may qualify for Continuation of Care (Continuity of Care) include:

- An ongoing course of treatment for a serious or chronic medical condition
- Active treatment for a life-threatening illness
- A complex treatment such as chemotherapy, radiation therapy, or post-operative care
- Pregnancy
- Inpatient or institutional care

Eligibility for Continuation of Care (Continuity of Care) varies based on a member's health plan and applicable state and federal requirements. Members or their providers can obtain a Continuation of Care (Continuity of Care) request form [here](#).

- **How will I be notified if an agreement is not reached?**

If you are affected, we will notify you in writing about the possibility of Jefferson Health leaving our network. You can also visit www.amerihealth.com/membersfirst for the latest information about our negotiations with Jefferson Health. Customer Service representatives are available to answer questions and help you understand how any potential network changes may affect you.