

2011 Provider Publication Cumulative Index



AmeriHealth Partners in Health UPDATE

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▶ Articles designated with an orange arrow include notice of changes or clarifications to administrative policies and procedures.

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Note: Partners in Health Update articles are specific to a provider type. The audience is identified by the following indicators:

- P – Professional
- F – Facility
- A – Ancillary

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ADMINISTRATIVE

Attention: Changes to the Provider Automated System postponed until mid-December December 2011	P, F, A
Changes in notification of approved peer-to-peer determination letters for NaviNet-enabled providers April 2011	F
Changes to AIM request submission options September 2011	P
Changes to referral requirements for certain nutrition counseling services November 2011	P
ClaimCheck[®] upgrade and edit clarification May 2011 December 2011	P
Cost-sharing for preventive and nonpreventive services September 2011	P, F, A
Get important information delivered by email May 2011 June 2011 July 2011 September 2011 October 2011 November 2011	P, F, A
Health Risk Partners – A new vendor for Medicare Advantage HMO member medical chart review May 2011	P
Help us keep health care costs down May 2011	P, F, A
New Delaware chiropractic mandate June 2011	P
Provider self-service requirements effective September 15, 2011 August 2011 <i>Reminder article was posted in:</i> September 2011	P, F, A

ADMINISTRATIVE (CONTINUED)

Provider self-service requirements now in effect October 2011 <i>Reminder article was posted in:</i> November 2011 December 2011	P, F, A
Register our maternity members for Baby FootSteps[®] to ensure early outreach February 2011	P
Reminder: AmeriHealth New Jersey has moved September 2011	P, F, A
Reminder: Sign up for Electronic Funds Transfer May 2011	P, F, A
Request for medical records January 2011	P, F
Request your office supplies online April 2011	P, F, A
Upcoming changes to the Provider Automated System October 2011 <i>Reminder article was posted in:</i> November 2011	P, F, A
Upcoming provider self-service requirements June 2011 <i>Reminder article was posted in:</i> July 2011	P, F, A
Upcoming webinar: Electronically request precertification for your AmeriHealth Administrators patients May 2011	P, F, A
Update your provider information with us March 2011	P, F, A

ANNOUNCEMENTS

2010 Cumulative Index now available February 2011 <i>Enclosure – 2010 Provider Publication Cumulative Index</i>	P, F, A
AmeriHealth New Jersey is moving August 2011	P, F, A

ANNOUNCEMENTS (CONTINUED)

The Provider Satisfaction Survey is in the mail P
August 2011

BILLING

Are you ready?: HIPAA 5010 transition P, F, A
June 2011

Billing guidelines for surgery claims P
February 2011

Claims Preprocessing Edits Claims Resolution Document updated for HIPAA 5010 P, A
November 2011

Copayments relative to allowed amount for Managed Care products P, F
January 2011

Expanded list of services eligible for separate reimbursement above capitation (NJ only) P
December 2011

HIPAA 5010 FAQ now available P, F, A
January 2011

HIPAA 5010 go-live date change P, F, A
April 2011

Procedures for billing multiple services P, A
August 2011

Professional Injectable and Vaccine Fee Schedule updates effective April 1, 2011 P, F, A
March 2011

Professional Injectable and Vaccine Fee Schedule updates effective July 1, 2011 P, F, A
June 2011

Professional Injectable and Vaccine Fee Schedule updates effective October 1, 2011 P, F, A
September 2011

Professional Injectable and Vaccine Fee Schedule updates effective January 1, 2012 P, F, A
December 2011

BILLING (CONTINUED)

Reporting services using modifier -50 January 2011	P
Submit Coordination of Benefits information electronically (NJ only) January 2011	P
Surgery modifier usage January 2011	P
Upcoming change to reimbursement methods for obstetric providers (NJ only) December 2011	P

CONSUMERISM

AmeriHealth New Jersey launches a mobile website for members October 2011	P, F, A
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CREDENTIALING

Reminder: New email address replaces the network credentialing support services hotline (PA and DE only) September 2011	P
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HEALTH AND WELLNESS

2011-2012 Clinical Insights now available November 2011	P
2011-2012 Clinical Practice Guideline Summary now available November 2011	P
Avoid scheduling elective inductions and repeat cesarean sections before 39 weeks gestation May 2011	P, F
Case management: Help for your patients when they need it May 2011 July 2011 September 2011 December 2011	P
Changes to the SMART[®] Registry from the ConnectionsSM Program January 2011	P, F

HEALTH AND WELLNESS (CONTINUED)

ConnectionsSM Health Management Programs: Supporting your patients, our members	P
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February 2011 May 2011 November 2011	
March 2011 June 2011	
ConnectionsSM Program Provider Satisfaction Survey available November 4	P
November 2011	
ConnectionsSM Program Provider Satisfaction Survey coming in November	P
October 2011	
Don't miss opportunities to administer recommended vaccines	P
May 2011	
Encourage overall fitness with yoga	P, F
April 2011	
Encourage your older adult patients to take a walk	P, F
May 2011	
Essential tools for atypical antipsychotics monitoring	P, F, A
April 2011	
Expanded infant sleep guidelines from the AAP	P
December 2011	
Health Coaches offer support for patients who need diabetic eye care	P
June 2011	
Help is available for your patients with prostate cancer	P
April 2011	
Major changes included in the August 2011 release of the SMART[®] Registry from the ConnectionsSM Program	P
August 2011	
Managing bladder control problems	P
December 2011	
New ACIP guidelines for pertussis vaccine	P
December 2011	
New car safety seat guidelines from the AAP	P, F, A
April 2011	
New tip sheets available for attention deficit/hyperactivity and adult bipolar disorders	P
October 2011	

HEALTH AND WELLNESS (CONTINUED)

October is breast cancer awareness month October 2011	P
On the road with SilverSneakers[®] August 2011	P
Resolution solution: The SilverSneakers[®] Fitness Program December 2011	P
Revised guidelines for perinatal screening and prophylaxis of Group B Strep January 2011	P, F
Overview guides available for substance-use disorders, depression, and suicide September 2011	P, F, A
Seasonal flu vaccine recommendations and labeling changes for Tamiflu[®] October 2011	P
Serving up healthy eating and exercise habits September 2011	P
SilverSneakers[®]: Helping Baby Boomers stay active July 2011	P
The <i>ConnectionsSM Health Management Programs 2011 Annual Update</i> is now available September 2011 <i>Enclosure – ConnectionsSM Health Management Programs 2011 Annual Update</i>	P
Toolkit offers help for a successful flu vaccine campaign November 2011	P
Using spirometry in COPD diagnosis September 2011	P

HIPAA 5010

AmeriHealth follows CMS lead with HIPAA 5010 90-day enforcement grace period December 2011	P, F, A
Are you ready?: HIPAA 5010 transition July 2011	P, F, A
HIPAA 5010 go-live date change September 2011	P, F, A

ICD-10	
ICD-10 readiness for AmeriHealth-participating facilities December 2011	P, F, A
Now available: ICD-10 Frequently Asked Questions September 2011	P, F, A
The transition to ICD-10 and the impact on providers November 2011	P, F, A
MEDICAL	
Administering injectable/infusion therapy drugs in the office and home settings April 2011	P, F, A
Capitation guidelines and the importance of specialty subcontractor arrangements January 2011 <i>Reminder article was posted in:</i> April 2011	P, F
Change in reimbursement for assistant-at-surgery services September 2011	P
Change to anesthesia claims payment methodology calculation May 2011 <i>Reminder article was posted in:</i> December 2011	P
Clinical criteria used for utilization management determinations June 2011	P
Guidelines for contraception in women with medical problems June 2011	P
Important information about the upcoming Clinical Care Report July 2011	P, F
New guide available for submitting chemotherapy/infusion or home infusion authorizations January 2011	P, F, A
New policy on inpatient hospital readmissions September 2011	F
Policy notifications posted as of December 20, 2010 January 2011	P, F, A

MEDICAL (CONTINUED)

Policy notifications posted as of January 19, 2011 February 2011	P, F, A
Policy notifications posted as of February 21, 2011 March 2011	P, F, A
Policy notifications posted as of March 24, 2011 April 2011	P, F, A
Policy notifications posted as of April 25, 2011 May 2011	P, F, A
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Policy notifications posted as of October 27, 2011 November 2011	P, F, A
Policy notifications posted as of November 23, 2011 December 2011	P, F, A
Policy on Modifier 52 October 2011	P, F, A
Policy on X-rays associated with fractures in the office setting June 2011	P
Policy reminder regarding utilization review decisions October 2011	P
Precertification process change for certain infusion therapy drugs December 2011	P
Precertification requirement changes and updated lists available in July July 2011	P, F, A

MEDICAL (CONTINUED)

Precertification requirement changes for Medicare Advantage HMO members October 2011	P, F, A
Reminder: Choosing the most appropriate site of service January 2011	P, F
Reminder: Referrals not needed for services provided through Direct Access OB/GYNSM January 2011	P, F
Reminder: Use updated precertification requirements lists September 2011	P, F, A
Revised InterQual[®] guidelines for 2011 May 2011	P, F, A
Specialists needed to assist in developing medical policies November 2011	P
Three hyaluronate acid products designated as preferred brands for treatment of osteoarthritis of the knee May 2011 <i>Reminder article was posted in:</i> June 2011	P
Transitioning select infusion therapy drugs from the outpatient setting to the office or home setting September 2011	P, F, A
Updated InterQual[®] guidelines for 2011 June 2011	P, F, A
Updated procedures for requesting precertification for pain management, DME, and home health providers August 2011	P, F, A
Upcoming changes to precertification requirements June 2011	P, F, A
Verify copayment amounts for preventive services May 2011	P

NAVINET[®]

Coming soon: The new Clinical Care Report March 2011 <i>Reminder article was posted in:</i> April 2011	P
How the Clinical Care Report can help with pre-visit planning October 2011	P
NaviNet Plan Transactions menu options to change November 2011	P, F, A
New user guides now available on NaviNet August 2011	P, F, A
Reminder: Authorization submission requirements through NaviNet December 2011	P, F, A
Reminder: The Clinical Care Report will be available this month August 2011	P, F
Responsibilities of a NaviNet Security Officer August 2011	P, F, A
The Clinical Care Report is now available September 2011	P, F
Updates made to the <i>NaviNet Chemotherapy/Infusion and Home Infusion Authorizations Guide</i> October 2011	P, F, A

PHARMACY

Annual Synagis[®] (palivizumab) distribution program August 2011 <i>Reminder article was posted in:</i> September 2011	P, F, A
Brand Liptor[®] available to members through May 2012 December 2011	P
Prescription drug updates March 2011 June 2011 September 2011 December 2011	P, F, A
Prescription mail order service transition July 2011	P, F, A

PHARMACY (CONTINUED)

Preventive drugs covered at \$0 copayment March 2011	P, F, A
Select Drug Program[®] Formulary updates March 2011 June 2011 September 2011 December 2011	P, F, A
Upcoming benefits change for progesterone in oil December 2011	P

PRODUCTS

AmeriHealth New Jersey introduces a new value network (NJ only) March 2011 <i>Reminder article was posted in:</i> April 2011	P, F, A
AmeriHealth New Jersey introduces new NJ Protect plan June 2011	P, F
AmeriHealth New Jersey launches new 51+ HMO Plus Coinsurance product November 2011	P, F, A
AmeriHealth New Jersey to introduce a new EPO product September 2011	P, F, A
AmeriHealth New Jersey's new Value Network applicable only for New Jersey providers (PA and DE only) March 2011 <i>Reminder article was posted in:</i> April 2011	P, F, A
Benefits changes and clarifications for commercial Pennsylvania members November 2011	P, F, A
Clarification: AmeriHealth 65[®] NJ HMO benefits changes January 2011	P, F, A
Reminder: New maximum out-of-pocket limit for Medicare Advantage HMO members February 2011	P, F, A
Upcoming Medicare Advantage HMO benefits changes November 2011	P, F, A

QUALITY MANAGEMENT

2011 PCP satisfaction survey results (NJ only) November 2011	P, F, A
2011 Quality Performance Measure program manuals now available for providers in New Jersey and Delaware March 2011	P
Introducing Quality Performance Measure program manuals for providers in New Jersey and Delaware January 2011	P
Member notification of utilization review decisions (DE only) February 2011	P, A
Member notification of utilization review decisions (PA only) February 2011	P, A