A Message to

Business Office Managers

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MEMORANDUM

TO: AmeriHealth Participating Skilled Nursing Facilities
In New Jersey

FROM: Michael S. Zollenberg
Director, Hospital and Ancillary Services

DATE: September 29, 2006

SUBJECT: SKILLED NURSING/SUB-ACUTE FACILITIES SITE VISITS

I am writing to tell you that AmeriHealth requires site visits as part of the assessment and reassessment processes for certain facilities. The site visit requirement applies to all Skilled Nursing/Sub-Acute facilities that are not accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) of (for rehabilitation facilities only) the Commission of Rehabilitation Facilities (CARF). The purpose of the site visit is to conduct an assessment for compliance with established standards, including but not limited to, a review and verification of an established quality program, a process to evaluate customer satisfaction, compliance with access standards, and professional staff credentialing.

As part of our ongoing quality improvement process, the site visit standards have been reviewed and updated. In addition, **effective October 29, 2006**, we will raise the overall minimum score for the site visit to 85 percent from the existing minimum score of 80 percent. The Skilled Nursing and Sub-Acute Facility Site Standards are forwarded to the nonaccredited organizational providers at the time the assessment or reassessment site visit is scheduled.