A Message to

Business Office Managers

8000 Midlantic Drive, Suite 333, Mt. Laurel N.J. 08054

Memorandum

TO: AmeriHealth Participating Hospitals in New Jersey

FROM: Kathleen Mariano
Manager, Provider Relations

DATE: July 7, 2005

SUBJECT: NEW 13-POSITION MEMBER IDENTIFICATION NUMBER

This bulletin is a follow-up to the AmeriHealth Bulletin dated March 9, 2005. As stated in that bulletin, AmeriHealth and its affiliates have chosen to create a non-Social Security Number (SSN) identifier to be used on member identification cards as well as on external communications to our members. Therefore, all existing member identification numbers (IDs) are being replaced with a new, unique member ID. This is a result of various state laws enacted to limit the use of members' SSN and to better protect their identity and privacy.

For members with HMO and PPO coverage, the new ID number will consist of a 3-position alpha prefix, an 8-position ID number, along with a 2-position suffix which defines a member of the family unit. Members with Traditional and Comprehensive Major Medical (CMM) coverage will have a 3-position alpha prefix and an 8-position ID number only. Their new member identification number will not include a suffix.

The new member ID number will become effective for all AmeriHealth products – HMO, PPO, Medicare Advantage, Traditional and CMM - beginning in mid-summer. New ID cards will begin to be issued at that time. You may continue to use the existing member ID number for those members **who have not been issued new ID cards.** However, we strongly encourage you to use the member's new ID number as soon as they present it for services.

Please note that the Group number will no longer be on the ID card and is not required for claim submission.

You will receive additional updates on the new member identification number during the next few months. If you have any questions, please contact your Hospital Coordinator or the Provider Relations Department at 856-778-6500.

Cc: Director of Inpatient Admissions
Director of Outpatient Admissions