A Message to

Business Office Managers

AmeriHealth

8000 Midlantic Drive, Suite 333, Mt. Laurel N.J. 08054

Memorandum

To: Chief Financial Officers, Patient Account Directors, Admission Managers at AmeriHealth Participating Hospitals in New Jersey

From: Kathleen Mariano
Manager, Provider Relations

Date: March 9, 2005

RE: **New 13-Position Member Identification Number**

As you may know, various states have enacted laws to limit the use of a member's Social Security Number (SSN) on ID cards and other materials. As a result of this legislative trend, and to better protect member identity and privacy, AmeriHealth HMO, Inc., and its affiliates (AmeriHealth) have developed a non SSN-based identifier for members to be used on external communications to members, including member identification cards.

The new Member Identification Number will consist of a 3-position alpha/numeric prefix, an 8-position ID number, along with a 2-position suffix which defines a member of the family unit. Beginning in spring 2005, this new Member Identification Number is due to become effective and members will be issued new ID cards.

As we finalize the details in the upcoming months, please look for more information in future editions of monthly Partners in Health Update. Please call Provider Services or your Network Coordinator with questions.

New Member Identification Number (Effective Spring '05)
3-position alpha/numeric prefix + 8-position ID number + 2-position suffix = 13 positions

Helpful Information:

1. Hospitals and facility providers may submit UB 92 claim forms using the member's 13-position member identification number or they can report the member's previous identification number which included their social security number. Claims will be accepted for processing using either number.

2. If the facility submits a claim with the member's 13-position identification number, the Statement of Remittance (SOR) reflecting payment of the claim will reference the 13-position number.

3. If the facility submits a claim with the member's prior identification number, including the member's SSN, the SOR reflecting payment of the claim will reference the member's SSN I.D. number and new 13 position ID number.

4. When checking claim status on NaviNet or by calling AmeriHealth provider services the facility can reference either the member's 13-position I.D. number or their SSN and obtain the needed information.

If you have any questions regarding the New 13-Position Member Identification Number, please contact your Hospital Coordinator or the Provider Relations Department.