A Message to

Business Office Managers

8000 Midlantic Drive, Suite 333, Mt. Laurel N.J. 08054

Memorandum

TO: AmeriHealth Participating Hospitals in New Jersey

FROM: Kathleen Mariano
Manager, Provider Relations

DATE: December 30, 2003

SUBJECT: REVISION TO ACCOUNTS RECEIVABLE REPORT

In April of this year we implemented revised Statement of Remittance (SOR) and Accounts Receivable (A/R) reports generated from our Planmate claims system which processes PPO, POS, FEP, and Indemnity claims. We have received favorable feedback from hospitals on the revised reports, plus a few recommendations to enhance the reports.

We are pleased to announce that effective for Planmate remittances generated on or after January 1, 2004, the following changes are being made to the A/R report:

- **The patient account number for the claim creating the credit balance will be included on the report.**

- **The report will also identify the claim that created the credit balance, plus all claims used to satisfy the credit balance when more than one claim is required to recoup the credit.**

If you have any questions concerning the revised A/R report, please contact your Hospital Services Coordinator at 856-778-6652.