A Message to

Business Office Managers

8000 Midlantic Drive, Suite 333, Mt. Laurel N.J. 08054

Memorandum

TO: AmeriHealth Participating Hospitals in New Jersey

FROM: Kathleen Mariano
Manager, Provider Relations

DATE: November 12, 2003

SUBJECT: CHANGES IN PROCESSING HMO POINT OF SERVICE CLAIMS

This bulletin is to inform you of the following change to the processing of self-referred HMO Point of Service (POS) claims effective for **claims processed on and after October 27, 2003.** This change is designed to simplify and streamline the processing of self-referred HMO member claims by processing them on the same system.

HMO POS self-referred claims, which are currently processed on our Planmate system, will be transitioned to PowerMHS™, the managed care information and claims system that currently processes all AmeriHealth Commercial and AmeriHealth 65 claims. The POS self-referred claims will be reflected on the PowerMHS™ Statement of Remittance (SOR) after October 27, 2003.

If you have any questions regarding this bulletin, please contact your Hospital Service Coordinator or the Hospital Services Department at 856-778-6500.