A Message to

Business Office Managers

8000 Midlantic Drive, Suite 333, Mt. Laurel N.J. 08054

Memorandum

TO: Business Office Managers at AmeriHealth Participating Hospitals in New Jersey

FROM: Kimberly Lees-Pratt
Hospital Coordinator, Provider Relations

DATE: September 4, 2002

SUBJECT: REVISIONS TO THE FUNCTIONAL ACKNOWLEDGEMENT REPORT

The time frame for receipt of the Functional Acknowledgement (FA) report for AmeriHealth Personal Choice is being revised due to a system conversion. The new time frame will match the current time frame for receipt of the FA for AmeriHealth HMO claims. Effective for claims submitted on or after September 16, 2002, you will receive the AmeriHealth Personal Choice and AmeriHealth HMO FAs within 24 hours after receipt of your electronic transmission.

To ensure routing of claims to the correct processing system, please continue to submit claims under the following applicable header records:

Line of Business	Receiver Type	Receiver I.D. Number
AmeriHealth Personal Choice	G	00375
AmeriHealth HMO	F	00375

Please notify your Information Systems Department and/or your software vendor of the change in the turn around time frame to receive the FA.

If you have any questions about this Bulletin, please contact Laura Tarsnane at 215-241-0968 or Louisa Klein at 215-241-4912.