A Message to

Business Office Managers

8000 Midlantic Drive, Suite 333, Mt. Laurel N.J. 08054

MEMORANDUM

TO: AmeriHealth Participating Hospitals and Ancillary Providers in New Jersey

FROM: Kathleen Mariano
Manager, Provider Relations

DATE: July 10, 2003

SUBJECT: **Provider Services Change in Hours**

As part of an ongoing effort to increase our level of service to our providers, Provider Services has changed its business hours in order to create additional telephone coverage and enhance response time during peak service hours.

Effective June 16, 2003, for all AmeriHealth HMO and AmeriHealth PPO lines of business, the new hours for Provider Services are 8:00 A.M. to 5:30 P.M., Monday through Friday.

Please share this information with your staff. If you have any questions regarding this Bulletin, please contact your Coordinator or Hospital Services Department at 856-778-6500.