A Message to

Business Office Managers

8000 Midlantic Drive, Suite 333, Mt. Laurel N.J. 08054

MEMORANDUM

TO: All AmeriHealth Contracting Ancillary Providers

FROM: Kathleen Mariano
Manager, Provider Relations

DATE: September, 2003

RE: NaviNet[SM]

The Advantages of NaviNet[SM]

With over 13,000 physicians and 98 facilities and ancillary providers using NaviNet[SM], the HIPAA-compliant Web-based connectivity solution offered by NaviMedix[®], Inc., Amerihealth network providers are realizing the significant advantages this comprehensive application provides.

Using NaviNet[SM], providers may confirm patient health plan eligibility and benefits including copayments, PCP, capitated sites, and coordination of benefit information (when applicable). Using this and other NaviNet[SM] inquiry features, such as Claims Status Inquiry, Authorization Status Inquiry, Procedure and Diagnosis Code Inquiry, may reduce daily administrative tasks by 50%.

For additional information or to register for NaviNet[SM], contact the eCommerce Provider Inquiry Line at (215) 640-7410 or complete an Online Inquiry Form within the Provider section of *www.amerihealth.com.*

Improve Claims Submission with NaviNet Claims[SM]

NaviNet Claims[SM], offered by NaviMedix[®], Inc., allows network providers to submit HMO, PPO, and POS claims to AmeriHealth electronically free of charge. In addition to converting all non-HIPAA-compliant claims to HIPAA-compliant versions, submission through NaviNet Claims[SM] is simple and helps minimize claims rejections.

NaviNet Claims[SM] can work with a provider's practice management system or can be supplied as desktop software for use with a PC and a modem or Internet access.

Editing features allow for fast and simple correction of errors before claims are submitted, resulting in reduced payer rejections and administrative concerns. Reporting features enable claims to be tracked from the moment of submission through receipt by the health plan.

For additional information or to register for NaviNet Claims[SM], contact NaviMedix[®], Inc., at (800) 526-7276 ext. 118 or complete an Online Inquiry Form in the Provider section of *www.amerihealth.com.*